



Frequently Asked Questions

1. How are topics selected for sessions? What are the roles of MOSIP and the facilitators?

On the morning of the unConference, all participants will gather in a large circle in the ballroom. The facilitators will lead the agenda creation process using Open Space Technology.

Any participant attending MOSIP Connect is welcome to propose a session topic during the opening circle. Topics will not be subject to a voting process; instead, those proposing a session will announce it to the group and select a time and location for it during the day. Kaliya's team brings extensive experience in agenda generation and follows a structured methodology to guide the process.

The MOSIP team will facilitate a conducive environment by providing the space and logistical support required throughout the day.

2. What types of sessions can happen at the unConference?

The unConference offers a flexible and participant-driven format, allowing sessions to take various forms, including:

- Building on discussions from Day 1 and 2 of MOSIP Connect – if a topic sparks your interest, you can propose a session to explore it further with others.
- Introducing a topic that is relevant to you and inviting others to discuss it.
- Delivering a short talk on a subject, followed by an interactive discussion.
- Posing a question and gathering insights from participants – no expertise is required to host a session.
- Demonstrating a tool, solution, or project developed by you or your team.
- Sharing real-world examples of how different technologies or concepts integrate.
- Sharing insights on how your country is implementing MOSIP technology within its broader infrastructure.
- Hosting an “Ask Me Anything” session, where participants can ask questions about a project or implementation you and your team have worked on.
- Collaborating on technical challenges using a whiteboard for brainstorming and problem-solving.
- Discussing governance challenges and potential solutions.

3. Should participants prepare presentations or slides? How can they ensure their efforts are recognised?

Participants are welcome to prepare presentations on topics they want to share and discuss with the community. During the opening circle, those interested in hosting a session will be invited to write their topic on an A4-sized card and announce it to the group. After all proposed session topics have been shared, you will be invited to select a time and place for your session.

It is important to note that the unConference format encourages spontaneous engagement and open exchange of ideas rather than lengthy, structured presentations. Instead of a long, detailed talk, consider starting with a brief presentation to share key insights and open up the floor for discussion.

4. What takes place in the breakout rooms, and what is the expected outcome?

Breakout rooms provide spaces where participants discuss the selected themes or topics in a format of their choosing. These sessions encourage free-flowing conversations driven by collective interest.

The intended outcome is a comprehensive report that consolidates key insights and learnings from the day's discussions. Notes taken by participants will be compiled to capture the main themes, takeaways, and points of consensus from each session.

5. How do I know what happened in all the sessions at the unConference?

The unConference will use the MOSIP Connect app as the central information hub for the day. Each session will have a dedicated page within the app, where attendees can collaboratively take notes. Session conveners will be encouraged to request volunteers for note-taking. After a session, conveners may also add supplementary materials and links.

6. How do I connect with participants at the unConference?

The MOSIP Connect app lets you message other attendees who share your interests. When you send a connection request, the recipient receives a notification. Once they accept, you can start a direct conversation.

7. What if I think of an idea for a session after opening a circle, can I still add it to the agenda?

Yes! The help desk/documentation center will have A4 Cards and markers that you can use to write up the session topic and add it to the agenda wall.

8. Since the agenda is flexible, how can I be sure that a session I want to host/attend will happen as scheduled?

If you wish to host a particular session, you can propose it by writing it on a card, standing up in the opening circle, and announcing it. You will then be invited to select a time and location for the session. As the session convener, you will have the flexibility to modify these details, including changing the time, selecting a different room, and so on.

Throughout the day, unConference attendees are encouraged to refer to the agenda wall shortly before a session begins, as adjustments may occur. To stay informed, you can also check the MOSIP Connect app, where updated session details are typically entered approximately 30 minutes before the next session starts.

9. How are session notes captured? Is there a template or specific guidelines?

Hosts and participants are encouraged to take notes to document key insights and discussions. A basic document link will be available via the MOSIP Connect app, but participants are free to take notes in a format that suits them. The primary focus should be on capturing key takeaways, important discussions, and personal learnings from the session.

10. How long are the individual sessions?

Sessions are generally scheduled for one hour. However, the duration and timing of individual sessions may be adjusted by the session convener or based on the preferences of the attending group.



11. How can I find out what happened in sessions I was unable to attend?

The facilitators of the unConference have established a system for tracking and collecting session notes. After the unConference concludes, the MOSIP Connect app will remain available, allowing participants to review notes from missed sessions and contribute additional insights from those they attended.

Additionally, at the end of each unConference day, we will gather for a closing circle, where attendees are encouraged to share key highlights and reflections from the sessions they participated in.